

This one-day class is for the experienced COMMANDoptimize user desiring a deeper understanding of managing dispatch challenges and how to utilize COMMANDoptimize in these situations.

Scenario-based Troubleshooting

A review of common challenges to managing an Optimized Dispatch environment including what impact comes from the TIPS settings and other configuration settings in Optimization and COMMANDseries.

- First In, First Out (FIFO)
- Answering why that Truck!
- Over-midnight scheduling
- Driver Tasks & Conditions
- Dump Site Setup and Use
- Will Call Orders
- Managing Priority Items
- Reducing Empty Miles
- Additional Requested Discussion

New Employee Onboarding Processes

How to bring new employees into an Optimized dispatch environment and develop them to maximize the benefits realized by the company.

Health Check

- Where to monitor the health of your optimization environment
- Adding new resources (trucks, drivers and plants) checklist
- Tracking Results

Structured Planning for Tomorrow's Orders

- DRCI
- Gantt Charts
- Priorities
- Locking Orders
- Managing Sales Input
- First round lateness
- Managing Rental Trucks

Hand Out Review

- Review of key documents and how you can use them going forward