

This hands-on training class for COMMANDconcrete users takes a look at the daily and weekly processes supporting accepting and fulfilling orders, scheduling and tracking deliveries, preparing order/ticket information for invoicing, and associated reporting features of the system.

NOTE: This class content is designed for CS08 Version 2 users that are not running COMMANDoptimize.

Sales Processes Overview

- Job Creation
- Quote Creation
- Project Creation

Configuration Options

- Allow Access to Quotes
- COD and Charge Customer Options
- COD Order Price Display
- Credit Codes
- Credit Check
- Minimum Load, Seasonal and Unloading Charges
- Sundry Charges

Order Entry

- Order Type
- Payment Form
- Price Display
- COD Calculator
- Transfer Orders

COMMANDtrack

- Color Coding Orders
- Ticketing and Tracking

Dispatch Reporting

- COD Recap
- Product Sales and Usage
- Customer Sales Recap
- Ticket Report

Order and Ticket Prep

- Pricing Hierarchy
- Edit Orders and Tickets
- Ticket Inquiry
- Priced Orders Report
- Transfer Orders Register
- Invoicing Process Overview



