TRAINING**DAYS**

COURSE DESCRIPTION - This class will familiarize attendees with COMMANDbatch settings and features that are beyond a basic understanding. Attendees will be given scenarios that will require hands on fault finding in various sections of the software, followed by best practices for correcting given issues.

WHO SHOULD ATTEND - Anyone in your organization who is responsible for COMMANDbatch system administration and support.

PREREQUISITES - Prior to attending this class the attendee should:
- Be familiar with concrete batching operations within your company.
- Have a working knowledge of COMMANDbatch.
- Completed the following Command Alkon courses: COMMANDbatch Operations, System Administration, and Plant Performance.
- Understand their specific job responsibilities within your organization.

COURSE OBJECTIVES - Upon completion of this course attendees will be able to:
- Identify issues that cause communication disruption with DTNS
- Identify communication issues with the RTC
- Use Sequence Tracer.
- Use Trace Viewer
- Identify sequencing issues with multiple batches.
- Identify common material feed issues.
- Create solutions for discharge issues.
- Run the IO Web module for troubleshooting hardware issues.
- Resolve UOM conversion errors.
- Identify and correct incorrect moisture calculations.
- Identify and correct yield calculation errors.
- Identify and correct target calculation errors.
- Reconcile inventory correctly.
- How to gather log files using CB Central.
- Restore ebatch and archive databases from CBbackupfiles.zip
- Reattach End of Year database to COMMANDbatch
- Run and use COMMANDbatch configuration
- Use the CBRestore to move data from one PC to another
- Export and Import data
- Create a custom batch weight report

Command Alkon