TRAINING**DAYS**

DESCRIPTION:

This hands-on training course is targeted at those responsible for the dispatch portion of the Integra application. Dispatchers will gain an understanding of settings and configuration items impacting dispatch's daily operations. This class will cover the following application topics in detail.

NOTES:

Knowledge of Integra Dispatch and computer knowledge recommended.

TOPICS:

Master file

- Location Maintenance
  - o Times
  - o Plants
  - o Default COD
- Products/Mixes
  - o Category code
  - o Prices

Setup

- Option settings- security
- System Config settings

Products

- Unit of Measure
- Send mixes to panel
- Prices /Cost

Configuration options

Trouble shooting

- Sending mix with ticket
- T:\ drive errors
- Services

Command Alkon