



OCEANIA

CONFERENCE 2020

April 27 - 29, 2020
Melbourne, Australia

POWERED BY  **Command
Alkon**

OCEANIA

CONFERENCE 2020

April 27th - 29th
Melbourne, Australia




Dive into solutions training on core Command Alkon systems, take part in key discussions about Command Alkon's latest technologies, capture key insights into what is going on to innovate the heavy work supply chain, and network with partners and peers.




Monday, April 27th

11:00A - 1:00P	Event Check-In			
1:00P - 2:00P	Opening Keynote!			
2:00P - 4:00P	CMDbatch Essentials	 Apex Ticketing Best Practices Workshop	CMDseries Pricing Structures	Optimized Ready Mix Logistics
				Materials Inventory Management Simplified
4:00P - 6:00P	CMDbatch Hardware Essentials & Evolution	Apex Loadout & Asphalt Operations	 CMDconcrete Dispatch Best Practices & Reporting Workshop	Visibility and Accuracy: eTickets, eQuotes and Beyond
				Ensuring Concrete Quality from Design to Placement
6:00P - 8:00P	Welcome Celebration!			

Tuesday, April 28th

8:30A - 9:30A	Morning Keynote!			
9:30a - 10:00A	Networking Break			
10:00A - 12:00P	CMDbatch for Quality Control	 Apex Dispatch & COMMANDtrack	CMDseries Dispatch Configuration Options	Bulk Up your Bulk Materials with Apex
				Visibility and Accuracy: eTickets, eQuotes and Beyond
12:00P - 2:00P	Lunch & Solutions Lab			Boost Productivity with Supply Chain Collaboration
				Production Precision Sytems and Automation Tech
2:00P - 4:00P	 CMDbatch Plant Performance Workshop	Apex Automation: Best Practices in In-Plant Traffic Flow	Reporting in CMDinvoicing and CMDreceivables	Ready Mix Concrete Quality
				Optimized Ready Mix Logistics
4:00P - 6:00P	CMDbatch New Features, Tips & Tricks	Apex Back Office Best Practices	 CMDtrack Use & Configuration for CMDseries Workshop	Materials Inventory Management Simplified
				Ensuring Concrete Quality from Design to Placement

Tuesday, April 28th

9:00A - 10:00A	Morning Keynote!			
10:00A - 12:00P	 CMDbatch Troubleshooting Workshop	Apex System Administration & Security	CMDseries System Security & Administration Best Practices	Ensuring Concrete Quality from Design to Placement
				Boost Productivity with Supply Chain Collaboration
12:00P - 1:00P	Lunch & Closing Keynote!			
1:00P - 3:00P	Solutions Labs			





Check-In, Keynotes & Networking

Monday, April 27

Event Check-In

11a - 1p

Arrive in time to settle in and drop by our check-in desk to pick up your name badge and conference materials. We can't wait to welcome you to OCEANIA Conference 2020!

Opening Keynote

1p - 2p

Kick off OCEANIA Conference 2020 with a look at the largest industry challenges and how digital technologies are changing the way we do business.

Welcome Celebration

6p - 8p

Join us for an evening of networking, food and fun to kick off OCEANIA Conference 2020!

Tuesday, April 28

Morning Keynote & Networking Break

8:30a - 10a

Join us for a look at some important trends in quality and sustainability that are impacting our businesses, our supply chain, and the world that we help build. Gather for a morning coffee and network with industry peers and partners before your day of learning.

Wednesday, April 29

Morning Keynote

9a - 10a

Start of the last day of OCEANIA Conference with a focus on how collaboration across the construction materials supply chain can benefit all players; materials suppliers, logistics providers, contractors and project owners.

Closing & Lunch

12p - 1p

Many-to-many eTicketing platforms eliminate manual efforts, create end-to-end visibility, and boost productivity when supply chain processes "just happen." CONNEX is the Supplier Collaboration Platform built specifically for Construction's Heavy Work Community. Find out how it benefits all players in the supply chain and on the jobsite and just how easy it is to Get CONNEX Connected.



Don't miss the Welcome Celebration!
Monday the 27th at 6PM!

COMMANDbatch Track

Monday, April 27

COMMANDbatch Essentials

2p - 4p

Whether you're a Plant Manager or Systems Administrator responsible for training new COMMANDbatch users, a Quality Manager that doesn't know the ins and outs of batch operations, or an Operations Manager or "exec" wanting to get in touch with batch operations at a task level, this session will provide best practices on using COMMANDbatch to generate quality concrete in an efficient manner. Learn how to create a load of concrete, make adjustments to target weights, mix slump, in-truck water volume, moisture percent, truck charge rate and more. See how to use both automatic and manual batching processes and how to access and enter inventory data and events. Learn the details of ticketing material and mix management and how to run End of Day processes.

COMMANDbatch Hardware Essentials & Evolution

4p - 6p

Review the hardware and plant connectivity options for COMMANDbatch. Take a look at startup and shutdown processes and scale and counter checks and resets and understand how these impacts your batching accuracy. Review manual station and I/O Box settings and limitations and learn about use of the Soft Manual Station. Evaluate where your systems are hardware wise and know the options available to make needed hardware progressions smoothly.

Tuesday, April 28

COMMANDbatch for Quality Control

10a - 12p

Dive into COMMANDbatch settings and features that are beyond the essentials. Gain a working knowledge of setting up mix designs, admix designs materials and configuring mix design integrity. Understand the Materials form, methods used for calculating moisture, how COMMANDbatch uses different tolerance values and feed cycle settings and more.



Solutions Lab & Lunch

12p - 2p

Practice your solutions skills more during this open lab time. Network with other users and have access to our solutions instructors for more individualized questions. Grab some lunch and dive into lab time at your leisure.



COMMANDbatch Plant Performance Workshop

2p - 4p

In this hands-on session learn how to access, evaluate and utilize COMMANDbatch data that directly affects batching accuracy and plant optimization. Review the details associated with the three feed cycles used by COMMANDbatch, procedures for obtaining various feed setting values, and understand the purposes of the multiple settings available within the software and how this impacts your plant performance and efficiency.

COMMANDbatch New Features, Tips & Tricks

4p - 6p

Take a deep dive into the major functionality updates that have been made in the COMMANDbatch software the past two years. Review the most commonly "misused" or "underused" features that could make a major difference in your daily productivity, quality, and efficiency.

Wednesday, April 29

COMMANDbatch Troubleshooting Workshop

10a - 12p



In this hands-on session walk through scenarios that require fault finding in various sections of the software followed by best practices for correcting the given issues. Review issues related to communications, sequencing, material feed, discharge, units of measure, calculations of moisture, yield and targets as well as inventory reconciliation. Those wanting to get the maximum benefit from this session should plan on working in the hands-on Solutions Lab after lunch to have time to complete all troubleshooting tasks.



Solutions Lab

1p - 3p

Round out your conference with some final practice in the solutions lab. Network with other users and have access to our solutions instructors for more individualized questions.

Apex Track

Monday, April 27



Apex Ticketing Best Practices Workshop

2p - 4p

In this hands-on session gain an understanding of Apex ticketing functionality and best practices for scale house processes. Review ticketing shortcuts and quick search functionality. Look at options for scale versus other types of tickets, split weight versus split load, adding dispatch while ticketing and tracking vehicles in plant and past tickets. Review void reasons, minimums and use of incompleteness tickets, sales orders and other charges. Find out about end of day processes to keep your daily operations running smoothly.

Apex Loadout & Asphalt Operations

4p - 6p

Pave your way to asphalt excellence with training on our fully integrated Apex solution for the asphalt industry. Gain unmatched visibility into all aspects of your asphalt operations by connecting operations with sales, dispatch, and billing so your business can thrive and grow.

Tuesday, April 28



Apex Dispatch & COMMANDtrack Workshop

10a - 12p

In this hands-on session learn how to schedule your trucks in Apex and monitor them using COMMANDtrack. Review dispatch settings, use of standard orders, the dispatch calendar, and different dispatch views and color sets. Dive into the use and setup of COMMANDtrack including how to manage your vehicles, assign vehicles to a dispatch and the multitude of configuration options for customizing your COMMANDtrack view and experience. Practice adding dispatches from the ticket screen and recalculating your load list.



Solutions Lab & Lunch

12p - 2p

Practice your solutions skills more during this open lab time. Network with other users and have access to our solutions instructors for more individualized questions. Grab some lunch and dive into lab time at your leisure.

Apex Automation: Best Practices in In-Plant Traffic Flow

2p - 4p

Learn how to develop an automation plan for your bulk materials operations by reviewing the reasons for automation, why current processes should change, and identifying challenges and how to overcome them. Gain insight into all of the automation options available, how they can be applied in different scenarios, and how they have helped operations improve performance, productivity, and safety.

Apex Back Office Best Practices

4p - 6p

Learn more about Apex back office functionality and best practices for streamlining your pricing, ticket posting and invoices processes. Review material, freight and surcharge pricing options. Discuss best practices for ticket exceptions, editing and posting tickets and handling multi ticket changes. Take a look at invoice setup and invoice process options, emailing invoices and the credit and rebill process.

Wednesdays, April 29

Apex System Administration & Security

10a - 12p

Gain an in-depth understanding of Apex customization, data and system configuration options. Look at Menu Designer, Screen Designer and Search setup. Review data import and export functionality, basic table and field structures and logs. Learn about navigation and usage of general system configuration.



Solutions Lab

1p - 3p

Round out your conference with some final practice in the solutions lab. Network with other users and have access to our solutions instructors for more individualized questions.

COMMANDseries Track

Monday, April 27

COMMANDseries Pricing Structure

2p - 4p

Take a look at the many facets of how items and services are priced and the related utilities and settings available. Look at updating costs and prices, calculating across the board price updates, and pricing based on pricing plant vs scheduled plant.



COMMANDconcrete Dispatch Best Practices & Reporting Workshop

4p - 6p

Review commonly underused or misunderstood features for dispatch operations in COMMANDconcrete. Take a look at order entry and scheduling tools, managing drivers, tracking overtime, ticketing and product usage reports and more. Review the standard dispatch reports and how to correctly use these to create drivers schedules, balance inventory, and more.

Tuesday, April 28

COMMANDseries Dispatch Configuration Options

10a - 12p

Take a look at the most commonly used dispatch configuration options and settings in COMMANDconcrete that will help run your dispatch operations with maximum efficiency and productivity. Review settings and configuration options related to search, travel time, schedule load size, returned concrete and dumped and resold, driver overtime, lookup screens, ticket inquiry, concrete truck over/under load and more.



Solutions Lab & Lunch

12p - 2p

Practice your solutions skills more during this open lab time. Network with other users and have access to our solutions instructors for more individualized questions. Grab some lunch and dive into lab time at your leisure.

Reporting in COMMANDinvoicing and COMMANDreceivables

2p - 4p

Review the reports available in COMMANDinvoicing and COMMANDreceivables for your invoice prep routines and analyzing and measuring the financial performance of your customers and your business. Identify your problem customers, understand and utilize reports for Credit Limits, Aged Trial Balance reporting options and Customer Inquiry tools. The email option for Invoicing will also be discussed.



COMMANDtrack Use & Configuration for COMMANDseries Workshop

4p - 6p

In this hands-on session dive into the use and setup for this highly functional, reliable and configurable approach to managing your dispatch operations. Review the COMMANDtrack display in detail, learning the ins and outs of various windows available, tool tips and shortcuts, previous day capabilities, schedule screens and features and customizing the display layout. Take a quick walk through the multitude of general, tracking, and scheduling configuration options available and use of admin mode to create and assign user configurations and privileges.

Wednesday, April 29

COMMANDseries Security Options and User Setup Best Practices

10a - 12p

Make sure you have a handle on your system and user security. Review appropriate security clearance settings and setup of user profiles, group profiles and associated privileges.



Solutions Lab

1p - 3p

Round out your conference with some final practice in the solutions lab. Network with other users and have access to our solutions instructors for more individualized questions.

Innovation Track

Monday, April 27

Optimized Ready Mix Logistics

2p - 3p

Struggle with how to provide exceptional ready mix delivery service and still extract profits from those deliveries? Looking for ways to get the most value out of each truck, each driver, and each delivery? Find out how fellow ready mix producers are balancing customer service and cost effectiveness with phenomenal results with COMMANDoptimize and combining the data from their financial and operational systems to let performance analysis soar with COMMANDperformance.

Materials Inventory Management Simplified

3p - 4p

Learn how to move from “flying blind” on your material replenishment approach to controlling and planning inventory and deliveries more efficiently. Ease the burden of accepting inventory receipts and allow your production team to focus on plant performance and product quality with supplyCONNECT.

Visibility and Accuracy with eTickets, eQuotes and eOrders

4p - 5p

Find out what is going on right now with MOBILEticket electronic ticketing technology to benefit project owners, contractors, materials suppliers and haulers. Go paperless with MOBILEsales automation technology that allows you to quote quickly and accurately from the field, improves the accuracy of your sales forecasting and reduces costly and time-consuming credits and rebills. Come see what a new level of transparency into and control over their incoming ready mix and bulk materials deliveries can look like for your customers - and its available right in the palm of their hand with MOBILEjobsite.

Ensuring Concrete Quality from Design to Placement

5p - 6p

Find out how real-time visibility into fresh concrete properties from the drum of the truck can save time in the delivery cycle, remove waste from the production process, and ensure quality concrete is delivered and placed at the jobsite with COMMANDassurance. Learn how COMMANDqc consolidates all your quality data and allows you to manage mixes, mix analysis, mix submittals, and more.

Tuesday, April 28

Bulk Up Your Bulk Materials with Apex

10a - 11a

Jump start your bulk materials site productivity with a combination of simple automation technologies and advanced scale ticketing software that eliminates paper and manual processes and delivers a seamless flow of information across your bulk materials operations. Eliminate gaps in visibility and gain control of lost efficiencies that hinder your ability to meet customer needs and grow your business.

Visibility and Accuracy with eTickets, eQuotes and eOrders

11a - 12p

Find out what is going on right now with MOBILEticket electronic ticketing technology to benefit project owners, contractors, materials suppliers and haulers. Go paperless with MOBILEsales automation technology that allows you to quote quickly and accurately from the field, improves the accuracy of your sales forecasting and reduces costly and time-consuming credits and rebills. Come see what a new level of transparency into and control over their incoming ready mix and bulk materials deliveries can look like for your customers - and its available right in the palm of their hand with MOBILEjobsite.

Boost Productivity with Digital Collaboration

12p - 1p

Many-to-many eTicketing platforms eliminate manual efforts, create end-to-end visibility, and boost productivity when supply chain processes “just happen.” CONNEX is the Supplier Collaboration Platform built specifically for Construction’s Heavy Work Community. Find out how it benefits all players in the supply chain and on the jobsite and just how easy it is to Get CONNEX Connected

Production Precision Systems and Automation Tech

1p - 2p

Need a handle on moisture monitoring in your materials and water adjustments in your loads? Learn about the Post Load Process Manager, the Precision Water System and other technologies that work in conjunction with COMMANDbatch to ensure consistency, quality, and production efficiency

Ready Mix Concrete Quality

2p - 3p

Are you ready for ultimate control of your mix costs, mix design quality, submittal processes and ingredient pricing updates? Need to take your testing and mix analysis to the next level? Then it’s time to find out how to unlock new potential in your quality initiatives and team with COMMANDqc.

Tuesday, April 28 *(Continued)*

Optimized Ready Mix Logistics

3p - 4p

Struggle with how to provide exceptional ready mix delivery service and still extract profits from those deliveries? Looking for ways to get the most value out of each truck, each driver, and each delivery? Find out how fellow ready mix producers are balancing customer service and cost effectiveness with phenomenal results with COMMANDoptimize and combining the data from their financial and operational systems to let performance analysis soar with COMMANDperformance.

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What is all this CONNEX talk?

Attend our Keynote Sessions to see the market introduction of Command Alkon’s Supplier Collaboration Platform - CONNEX!





**For information on
Pricing, Hotel Accommodations, and Registration**

commandalkon.com/oceania

